

| Symptom | Cause/remedy |
|---|---|
| Sounds skip Noises mix | Presence of another <i>Bluetooth</i> ® device or a device that emits electromagnetic waves such as communication equipment in the vicinity sometimes affects the communication. |
| | Due to the characteristics of <i>Bluetooth</i> ®, though in rare cases, the system operation may become unstable. When it remains unstable, turn off the power to the audio system or the device being used, and then turn it on again. |
| | The storage location of the <i>Bluetooth</i> ® device sometimes affects the audio system and communication. When sounds skip or noises mix, change the location of the device. For example, when the device is kept in a pocket of clothing sandwiched in between the rider and passenger, the communication may be affected. For <i>Bluetooth</i> ® antenna locations, refer to Audio System Location. 📄 P. 68 |
| | Also, weather, buildings in the vicinity, road conditions, etc. can sometimes affect the communication. |
| | Depending on the <i>Bluetooth</i> ® device and application software you use, an audio file may not play normally after receiving a telephone call, etc. Change the audio mode (📄 P. 71) or turn off the power to the audio system and then turn it on again. If the skipping of sounds or mixing of noises continues, check the status of your <i>Bluetooth</i> ® device. |
| | If the skipping of sounds or mixing of noises continues, delete the paired device once, then try pairing again. 📄 P. 83, 86 |
| | Check the recommended specifications. 📄 P. 82 Noise sometimes mixes at the place where radio wave is weak. |
| Audio volume from headset is small/big. | Adjust the volume while in the individual modes. 📄 P. 71 |
| | Check the volume setting of the paired headset. |